Application Lifecycle Management (ALM)

**Deliver secure, compliant, always-updated environments without draining your resources.**

Rimo3 gives partners a powerful way to solve one of IT’s most persistent pain points: patching third-party applications at scale. By automating not just packaging and deployment, but also environment-specific validation, you can offer clients a fast, intelligent, and fully compliant patching service that’s easy to scale without the labour-intensive, risky nature of manual patching.

With Rimo3, you can patch thousands of apps hands-free, confidently protect your customers from vulnerabilities, and reduce support tickets from failed updates while driving high-margin services without increasing your delivery burden. And because Rimo3 integrates cleanly into ITSM workflows, it fits seamlessly into your clients’ environments.

* Deliver more secure and compliant client environments in shorter timeframes
* Reduce labor costs and rework tied to failed patches
* Increase margins with scalable, automated patch services
* Create stickier managed service relationships

Highlights

* **Zero Touch**: Fully hands-free from intake to deployment, freeing up engineering time and reducing risk of human error.
* **Broad Patch Catalog**: Access 35,000+ prepackaged third-party applications, ready to deploy across environments.
* **Automated Packaging & Testing**: Automatically repackage and validate each app update in a controlled test environment before deployment.
* **Context-Aware Validation**: Run compatibility tests against clients’ specific configurations to ensure compatibility and success results tailored to custom environments
* **ITSM Integration**: Seamlessly trigger patch workflows through existing ticketing tools (e.g., ServiceNow) to fit into established processes.
* **Audit-Ready Reporting**: Maintain detailed logs of patch deployment and validation to demonstrate compliance for Cyber Essentials, NIS2, and internal security audits.

Business Benefits

* **Minimize Operational Overhead**: Eliminate manual packaging, validation, and testing tasks ; reducing engineering resource costs and increasing delivery capacity across accounts
* **Deliver Continuous Compliance**: Meet customer security requirements by ensuring applications are always up to date and validated, supporting Cyber Essentials, NIS2, and Zero Trust initiatives.
* **Drive Customer Retention**: Reduce patching failures and security incidents that erode trust by proactively protecting against exposure to CVEs
* **Differentiate in a Crowded Market**: Offer a fully automated third-party patching solution with contextual validation that no other patching solution on the market offers
* **Accelerate Time to Value**: Patch applications faster with higher confidence and instant validation of patch readiness, boosting SLA performance and service quality