A financial institution, one of the UK's largest building societies, needed to increase security with updates and patches to the environment sooner than the traditional deployment cycles. Rimo3 is automating analysis to proactively understand impacts of change on rollouts.
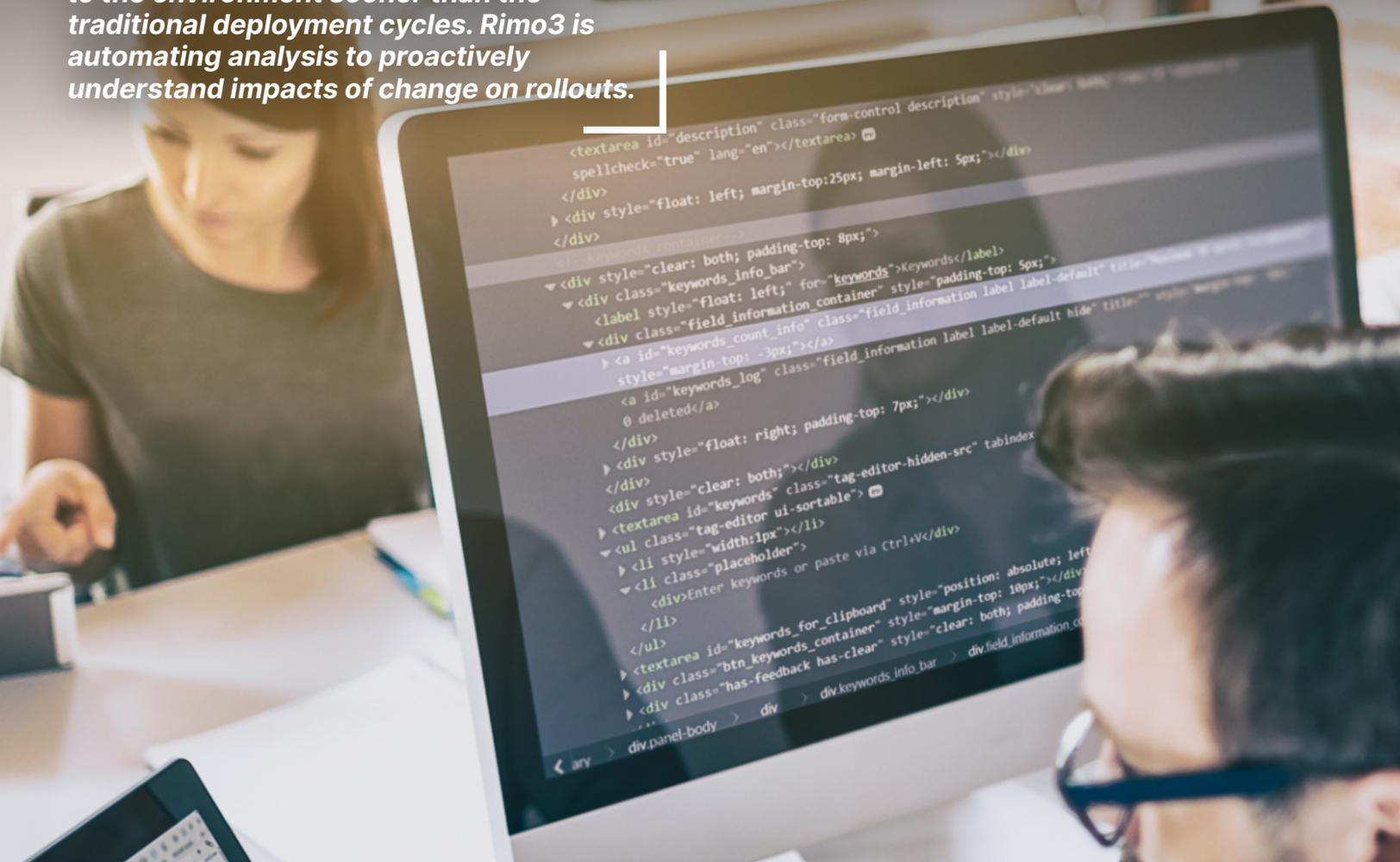
Rimo3 | Windows Security Patch Testing

Objective

Increase security with prompt adoption of security updates and patches.
Confidently rollout updates.

Challenges

- Time to rollout new security updates and patches was too long with no real reliable data pre-deployment to predict successful updates.

- Application downtime occurred post rollout of updates causing business disruption.

- Increased help desk call volume. Negative impact on IT.

Solutions

- Implement a new automated testing process before the rollout of Windows security updates.

- One-click process for automating what were previously manual and unstructured tasks.

- Test process for new hardware against specific applications.

Outcomes

- Improved confidence with general security

- Significantly decreased rollout times from weeks to days

- Enhanced application service by preventing IT damages

- No downtime due to update process

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